## **UNITED STATES**

#### SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# FORM 8-K

#### **CURRENT REPORT**

## PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): July 27, 2023

# **AppFolio**, Inc.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation)

001-37468

(Commission File Number)

26-0359894

(IRS Employer Identification Number)

70 Castilian Drive

Santa Barbara, CA 93117

(Address of principal executive offices)

Registrant's telephone number, including area code: (805) 364-6093

N/A

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

D Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol	Name of each exchange on which registered
Class A Common Stock, \$0.0001 par value	APPF	NASDAQ Global Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

#### Item 2.02. Results of Operations and Financial Condition.

On July 27, 2023, AppFolio, Inc. (the "Company") issued a press release announcing its financial results for its second quarter ended June 30, 2023. A copy of the press release is attached hereto as Exhibit 99.1 and is incorporated herein by reference.

The information contained in this Item 2.02, including the press release attached as Exhibit 99.1 hereto, is being furnished and shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liability of that Section. Such information shall not be deemed to be incorporated by reference in any filing of the Company under the Securities Act of 1933, as amended, or the Exchange Act, whether made before or after the date hereof, regardless of any general incorporation language in such filing, except as otherwise expressly set forth by specific reference in such a filing.

#### Item 9.01. Financial Statements and Exhibits.

#### (d) Exhibits:

Exhibit Number	
Number	Description
99.1	Press release issued on July 27, 2023.
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: July 27, 2023

#### AppFolio, Inc.

By: /s/ Fay Sien Goon

Name: Fay Sien Goon Title: Chief Financial Officer

# appfolio

# **AppFolio, Inc. Announces Second Quarter Financial Results**

Revenue grows 25%

SANTA BARBARA, Calif., July 27, 2023 -- AppFolio, Inc. (NASDAQ: APPF) ("AppFolio" or the "Company"), a cloud-based technology platform built for the real estate industry, today announced its financial results for the second quarter ended June 30, 2023.

"AppFolio's second quarter results reflect a relentless focus on our customer-centric strategy, and increased operational efficiency," said Shane Trigg, President and CEO, AppFolio. "Aligning the value we provide with the value we receive is what unlocks our industry-leading innovation. From AI-powered solutions including AppFolio Realm to our entry into the affordable housing segment, addition of new AppFolio Stack partners, and expansion of our payments platform, we're focused on delivering increasingly more value to our customers and their communities."

# **Financial Highlights**

- Revenue: Total revenue was \$147.1 million in the second quarter of 2023, a 25% increase from \$117.4 million in the second quarter of 2022.
- Units Served: Total units on the AppFolio Property Manager platform increased to approximately 7.7 million in the second quarter of 2023 from approximately 6.8 million at the end of the second quarter of 2022.
- Income (Loss) from Operations: GAAP loss from operations in the second quarter of 2023 was (\$0.7 million), or (0.5%) of revenue, compared to (\$29.9 million), or (25.5%) of revenue, in the same quarter of 2022. Non-GAAP income from operations in the second quarter of 2023 was \$9.4 million, or 6.4% of revenue, compared to Non-GAAP income from operations of \$1.2 million, or 1.0% of revenue, in the second quarter of 2022.
- Cash: Cash, cash equivalents, and investment securities were \$164.0 million as of June 30, 2023. Non-GAAP free cash flow was \$6.2 million, or 4.2% of revenue, in the second quarter of 2023, compared to \$(1.5) million, or (1.2)% of revenue, in the same quarter of 2022.

## **Financial Outlook**

Based on information available as of July 27, 2023, AppFolio's outlook for fiscal year 2023 follows:

- Full year revenue is expected to be in the range of \$592 million to \$598 million.
- Full year non-GAAP operating margin as a percentage of revenue is expected to be in the range of 5.5% to 6.5%.
- Full year non-GAAP free cash flow margin as a percentage of revenue is expected to be in the range of 6% to 7%.
- Weighted average shares outstanding are expected to be approximately 36 million for the full year.

#### **Conference Call Information**

As previously announced, the Company will host a conference call today, July 27, 2023, at 2:00 p.m. Pacific Time (PT), 5:00 p.m. Eastern Time (ET), to discuss the company's second quarter 2023 financial results. A live webcast of the call will be available at: https://edge.media-server.com/mmc/p/dzbq8t9t. To access the call by phone, please go to the following link:

https://register.vevent.com/register/BIef5a6ef99e9c484c8473bc05edb298d1, and you will be provided with dial in details. A replay of the webcast will also be available for a limited time on AppFolio's Investor Relations website at https://ir.appfolioinc.com/news-events/events.

The Company also provides announcements regarding its financial results and other matters, including SEC filings, investor events, and press releases, on its Investor Relations website at https://ir.appfolioinc.com/, as a means of disclosing material nonpublic information and for complying with AppFolio's disclosure obligations under Regulation FD.

#### About AppFolio, Inc.

AppFolio is a cloud-based technology platform built for the real estate industry. Our solutions enable our customers to digitally transform their businesses, address critical business operations and deliver a better customer experience. For more information about AppFolio, visit appfolioinc.com.

Investor Relations Contact: Lori Barker ir@appfolio.com

#### **Use of Non-GAAP Financial Measures**

Reconciliations of non-GAAP financial measures to AppFolio's financial results as determined in accordance with GAAP are included at the end of this press release following the accompanying financial data. For a description of these non-GAAP financial measures, including the reasons management uses each measure, please see the section of the tables titled "Statement Regarding the Use of Non-GAAP Financial Measures."

#### **Forward-Looking Statements**

This press release contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which statements are subject to considerable risks and uncertainties. Forward-looking statements include all statements that are not statements of historical fact contained in this press release, and can be identified by words such as "anticipates," "believes," "could," "estimates," "expects," "intends," "may," "plans," "potential," "predicts, "projects," "seeks," "should," "will," "would" or similar expressions and the negatives of those expressions. In particular, forward-looking statements contained in this press release relate to future operating results and financial position, including the Company's fiscal year 2023 financial outlook, anticipated future expenses and investments, the Company's business opportunities, and the impact of the Company's strategic actions and initiatives.

Forward-looking statements represent AppFolio's current beliefs and assumptions based on information currently available. Forward-looking statements involve numerous known and unknown risks, uncertainties and other factors that may cause the Company's actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. Some of the risks and uncertainties that may cause the Company's actual results to materially differ from those expressed or implied by these forward-looking statements are described in the section entitled "Risk Factors" in AppFolio's Annual Report on Form 10-K for the fiscal year ended December 31, 2022, which was filed with the SEC on February 9, 2023, as well as in the Company's other filings with the SEC. You should read this press release with the understanding that the Company's actual future results may be materially different from the results expressed or implied by these forward-looking statements.

Except as required by applicable law or the rules of the NASDAQ Global Market, AppFolio assumes no obligation to update any forward-looking statements publicly or to update the reasons actual results could differ materially from those anticipated in these forward-looking statements, even if new information becomes available in the future.

# CONDENSED CONSOLIDATED BALANCE SHEETS

## (UNAUDITED)

(in thousands)

Investment securities—current Accounts receivable, net Prepaid expenses and other current assets Total current assets vestment securities—noncurrent roperty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets	\$ 24,698 139,273 20,033 25,478 209,482  26,635 20,308	\$ 70,769 89,297 16,503 24,899 201,468 25,161 26,110
Cash and cash equivalents Investment securities—current Accounts receivable, net Prepaid expenses and other current assets Total current assets Total current assets vestment securities—noncurrent roperty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets tabilities and Stockholders' Equity	139,273 20,033 25,478 209,482  26,635	\$ 89,297 16,503 24,899 201,468 25,161
Investment securities—current Accounts receivable, net Prepaid expenses and other current assets Total current assets vestment securities—noncurrent roperty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets <b>iabilities and Stockholders' Equity</b>	139,273 20,033 25,478 209,482  26,635	\$ 89,297 16,503 24,899 201,468 25,161
Accounts receivable, net Prepaid expenses and other current assets Total current assets vestment securities—noncurrent roperty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets <b>iabilities and Stockholders' Equity</b>	20,033 25,478 209,482  26,635	 16,503 24,899 201,468 25,161
Prepaid expenses and other current assets Total current assets vestment securities—noncurrent roperty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets iabilities and Stockholders' Equity	25,478 209,482  26,635	 24,899 201,468 25,161
Total current assets vestment securities—noncurrent operty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets iabilities and Stockholders' Equity	209,482  26,635	 201,468 25,161
vestment securities—noncurrent roperty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets iabilities and Stockholders' Equity	26,635	25,161
roperty and equipment, net perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets iabilities and Stockholders' Equity		
perating lease right-of-use assets apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets <b>iabilities and Stockholders' Equity</b>		26,110
apitalized software development costs, net oodwill tangible assets, net ther long-term assets Total assets iabilities and Stockholders' Equity	20,308	
oodwill tangible assets, net ther long-term assets Total assets iabilities and Stockholders' Equity		23,485
tangible assets, net ther long-term assets Total assets iabilities and Stockholders' Equity	26,857	35,315
ther long-term assets Total assets iabilities and Stockholders' Equity	56,060	56,060
Total assets iabilities and Stockholders' Equity	3,593	4,833
iabilities and Stockholders' Equity	8,424	 8,785
	\$ 351,359	\$ 381,217
urrent liabilities		 
Accounts payable	\$ 1,532	\$ 2,473
Accrued employee expenses	31,447	34,376
Accrued expenses	18,560	15,601
Income tax payable	13,485	—
Other current liabilities	9,687	8,893
Total current liabilities	74,711	 61,343
perating lease liabilities	39,554	50,237
ther liabilities	11,141	4,091
ockholders' equity	225,953	265,546
Total liabilities and stockholders' equity	\$ 351,359	\$ 381,217

# CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

#### (UNAUDITED)

#### (in thousands, except per share amounts)

	Three Mo Jun	led	Six Months Ended June 30,				
	 2023		2022		2023		2022
Revenue <sup>(1)</sup>	\$ 147,075	\$	117,450	\$	283,175	\$	222,746
Costs and operating expenses:							
Cost of revenue (exclusive of depreciation and amortization) <sup>(2)</sup>	57,854		47,430		114,062		90,777
Sales and marketing <sup>(2)</sup>	27,002		26,995		56,400		51,914
Research and product development <sup>(2)</sup>	37,263		26,687		74,925		51,007
General and administrative <sup>(2)</sup>	18,819		37,947		50,510		56,911
Depreciation and amortization	6,816		8,321		14,487		16,736
Total costs and operating expenses	147,754		147,380		310,384		267,345
Loss from operations	(679)		(29,930)		(27,209)		(44,599)
Other (loss) income, net	(54)		45		(34)		35
Interest income, net	 1,478		151		2,839		258
Income (loss) before provision for income taxes	 745		(29,734)		(24,404)		(44,306)
Provision for (benefit from) income taxes	 19,646		236		29,607		(49)
Net loss	\$ (18,901)	\$	(29,970)	\$	(54,011)	\$	(44,257)
Net loss per common share, basic and diluted	\$ (0.53)	\$	(0.86)	\$	(1.52)	\$	(1.27)
Weighted average common shares outstanding, basic and diluted	35,565		34,927		35,505		34,881

<sup>(1)</sup> The following table presents our revenue categories:

	Three Months Ended June 30,					Six Months Ended June 30,				
	2023		2022		2023			2022		
Core solutions	\$	38,515	\$	32,414	\$	75,684	\$	63,223		
Value Added Services		106,085		81,450		202,920		152,950		
Other		2,475		3,586		4,571		6,573		
Total revenue	\$	147,075	\$	117,450	\$	283,175	\$	222,746		

<sup>(2)</sup> Includes stock-based compensation expense as follows:

	Three Months Ended June 30,				Six Months Ended June 30,			
	 2023 2022			2023		2022		
Costs and operating expenses:						-		
Cost of revenue (exclusive of depreciation and amortization)	\$ 988	\$	726	\$	1,756	\$	1,084	
Sales and marketing	444		2,013		2,861		3,473	
Research and product development	4,348		4,024		9,787		6,830	
General and administrative	4,992		3,198		10,271		5,992	
Total stock-based compensation expense	\$ 10,772	\$	9,961	\$	24,675	\$	17,379	

# CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(UNAUDITED) (in thousands)

Three Months Ended Six Months Ended June 30. June 30. 2023 2022 2023 2022 Cash from operating activities \$ Net loss (18,901) \$ (29,970) \$ (54,011) \$ (44, 257)Adjustments to reconcile net loss to net cash (used in) provided by operating activities: 6,198 7,759 15,637 Depreciation and amortization 13,135 Amortization of operating lease right-of-use assets 541 922 1,109 1,809 Gain on lease modification (1,915)(4, 281)Impairment, net 19,433 19,792 9 Deferred income taxes 5 (1,208)(1,550)Stock-based compensation, including as amortized 11,390 10,523 26,027 18,478 Other (558) (62) (717)6 Changes in operating assets and liabilities: Accounts receivable (2,616)507 (3, 530)(2,924)Prepaid expenses and other current assets (2, 429)36 (710)(2,652)Other assets 297 (735)363 (1,308)788 Accounts payable (2,970)(989) 17 (15,760) Accrued employee expenses 1,799 (2,719)(3, 217)(237) 1,460 2,170 3,182 Accrued expenses Taxes payable 15,228 25,152 52 (5)(1,311) Operating lease liabilities (3,867) (680) (4,638)(2,308)1,527 Other liabilities 141 (538)(7,657) (9,230)5,525 3,281 Net cash (used in) provided by operating activities Cash from investing activities Purchases of available-for-sale investments (72,312) (21,591) (73,597) (44,900) Proceeds from sales of available-for-sale investments 1,013 11,727 20,155 43,498 Proceeds from maturities of available-for-sale investments 49,617 Purchases of property and equipment (1, 377)(3,269) (2, 171)(5,099)(986) (3,709) (2,151) (7,193) Capitalization of software development costs Proceeds from sale of equity-method investment 629 Net cash used in investing activities (62, 948)(8,414) (26, 660)(13,694)Cash from financing activities Proceeds from stock option exercises 668 503 1,502 603 Tax withholding for net share settlement (7,717) (4, 524)(13,256) (5,597) Net cash used in financing activities (7,049)(4,021)(11,754) (4,994)Net decrease in cash and cash equivalents and restricted cash (79,227) (6,910)(46,071) (15, 407)Cash, cash equivalents and restricted cash 58,283 49,786 71,019 104,175 Beginning of period \$ 24,948 42,876 24,948 42,876 End of period \$ 9 \$

# **RECONCILIATION FROM GAAP TO NON-GAAP RESULTS**

## (UNAUDITED)

(in thousands, except per share data)

		Three Mo Jun	nths Ei ie 30,	nded		Six Mon Jui	ded	
		2023		2022		2023		2022
Costs and operating expenses:								
GAAP cost of revenue (exclusive of depreciation and amortization)	\$	57,854	\$	47,430	\$	114,062	\$	90,777
Less: Stock-based compensation expense		988		726		1,756		1,084
Non-GAAP cost of revenue (exclusive of depreciation and amortization)	\$	56,866	\$	46,704	\$	112,306	\$	89,693
GAAP cost of revenue (exclusive of depreciation and amortization) as a percentage of revenue		39 %		40 %		40 %		41 %
Non-GAAP cost of revenue (exclusive of depreciation and amortization) as a percentage of revenue		39 %		40 %		40 %		40 %
GAAP sales and marketing	\$	27,002	\$	26,995	\$	56,400	\$	51,914
Less: Stock-based compensation expense		444		2,013		2,861		3,473
Non-GAAP sales and marketing	\$	26,558	\$	24,982	\$	53,539	\$	48,441
GAAP sales and marketing as a percentage of revenue		18 %		23 %		20 %		23 %
Non-GAAP sales and marketing as a percentage of revenue		18 %		21 %		19 %		22 %
	¢	27.202	¢	26.607	¢	74.005	¢	F1 007
GAAP research and product development Less: Stock-based compensation expense	\$	37,263 4,348	\$	26,687 4,024	\$	74,925 9,787	\$	51,007 6,830
1 I	\$	32,915	\$	22,663	\$	65,138	\$	44,177
Non-GAAP research and product development	ψ		ψ	,		•		,
GAAP research and product development as a percentage of revenue		25 %		23 %		26 %		23 %
Non-GAAP research and product development as a percentage of revenue		22 %		19 %		23 %		20 %
GAAP general and administrative	\$	18,819	\$	37,947	\$	50,510	\$	56,911
Less: Stock-based compensation expense		4,992		3,198		10,271		5,992
Less: Impairment, net		—		19,433		—		19,792
Less: Gain on lease modification		(1,915)		—		(4,281)		
Less: CEO separation costs, net						11,520		
Non-GAAP general and administrative	\$	15,742	\$	15,316	\$	33,000	\$	31,127
GAAP general and administrative as a percentage of revenue		13 %		32 %		18 %		26 %
Non-GAAP general and administrative as a percentage of revenue		11 %		13 %		12 %		14 %
GAAP depreciation and amortization	\$	6,816	\$	8,321	\$	14,487	\$	16,736
Less: Amortization of stock-based compensation capitalized in software development costs		618		561		1,352		1,098
Less: Amortization of purchased intangibles		621		1,151		1,240		2,303
Non-GAAP depreciation and amortization	\$	5,577	\$	6,609	\$	11,895	\$	13,335
GAAP depreciation and amortization as a percentage of revenue		5 %		7 %		5 %		8 %
Non-GAAP depreciation and amortization as a percentage of revenue		4 %		6 %		4 %		6 %

		Three Mo Jun	nths E e 30,	Ended		Six Mor Ju	ded	
		2023		2022		2023		2022
Loss from operations:								
GAAP loss from operations	\$	(679)	\$	(29,930)	\$	(27,209)	\$	(44,599)
Less: Stock-based compensation expense		10,772		9,961		24,675		17,379
Less: Amortization of stock-based compensation capitalized in software development costs		618		561		1,352		1,098
Less: Amortization of purchased intangibles		621		1,151		1,240		2,303
Less: Impairment, net		—		19,433		—		19,792
Less: Gain on lease modification		(1,915)		—		(4,281)		—
Less: CEO separation costs, net						11,520		
Non-GAAP income (loss) from operations	\$	9,417	\$	1,176	\$	7,297	\$	(4,027)
Operating margin:								
GAAP operating margin		(0.5)%		(25.5)%		(9.6)%	, D	(20.0)%
Stock-based compensation expense as a percentage of revenue		7.4		8.5		8.7		7.8
Amortization of stock-based compensation capitalized in software		<u> </u>		- <b>-</b>				o =
development costs as a percentage of revenue		0.4		0.5		0.5		0.5
Amortization of purchased intangibles as a percentage of revenue		0.4		1.0		0.4		1.0
Impairment, net as a percentage of revenue Gain on lease modification as a percentage of revenue		(1.2)		16.5		(1 5)		8.9
CEO separation costs, net as a percentage of revenue		(1.3)				(1.5) 4.1		
		6.4 %		1.0 %		2.6 %		(1.8)%
Non-GAAP operating margin		0.4 70		1.0 70		2.0 %		(1.0)?
Net loss:								
GAAP net loss	\$	(18,901)	\$	(29,970)	\$	(54,011)	\$	(44,257)
Less: Stock-based compensation expense		10,772		9,961		24,675		17,379
Less: Amortization of stock-based compensation capitalized in software development costs		618		561		1,352		1,098
Less: Amortization of purchased intangibles		621		1,151		1,240		2,303
Less: Impairment, net				19,433				19,792
Less: Gain on lease modification		(1,915)		—		(4,281)		—
Less: CEO separation costs, net						11,520		
Less: Income tax effect of adjustments	-	(17,292)	-	58	-	(27,783)		(958)
Non-GAAP net income (loss)	\$	8,487	\$	1,078	\$	8,278	\$	(2,727)
Net income (loss) per share, basic:								
GAAP net loss per share, basic	\$	(0.53)	\$	(0.86)	\$	(1.52)	\$	(1.27)
Non-GAAP adjustments to net loss		0.77		0.89		1.75		1.19
Non-GAAP income (loss) per share, basic	\$	0.24	\$	0.03	\$	0.23	\$	(0.08)
Net income (loss) income per share, diluted:								
GAAP net loss per share, diluted	\$	(0.52)	\$	(0.84)	\$	(1.49)	\$	(1.27)
Non-GAAP adjustments to net income		0.75		0.87		1.72		1.19
Non-GAAP net income (loss) per share, diluted	\$	0.23	\$	0.03	\$	0.23	\$	(0.08)
Weighted average charge used in CAAP per charge calculation								
Weighted-average shares used in GAAP per share calculation Basic		35,565		34,927		35,505		34,881
Diluted		35,565		34,927 34,927		35,505		34,881 34,881
		53,505		J <del>-1</del> ,JZ7		55,505		54,001
Weighted-average shares used in non-GAAP per share calculation								
Basic		35,565		34,927		35,505		34,881
Diluted		36,305		35,668		36,200		34,881

	Three Months Ended June 30,					Six Months Ended June 30,			
		2023		2022		2023		2022	
Free cash flow:			_						
GAAP net cash (used in) provided by operating activities	\$	(9,230)	\$	5,525	\$	(7,657)	\$	3,281	
Purchases of property and equipment		(1,377)		(3,269)		(2,171)		(5,099)	
Capitalized software development costs		(986)		(3,709)		(2,151)		(7,193)	
CEO separation costs payment		14,926		—		14,926		—	
Partial lease termination payment		2,851		—		2,851		_	
Non-GAAP free cash flow	\$	6,184	\$	(1,453)	\$	5,798	\$	(9,011)	
Free cash flow margin:									
GAAP net cash (used in) provided by operating activities as a percentage of		(0.0).0/		. =				. = 0/	
revenue		(6.3)%	)	4.7 %		(2.7)%		1.5 %	
Purchases of property and equipment as a percentage of revenue		(0.9)		(2.8)		(0.8)		(2.3)	
Capitalized software development costs as a percentage of revenue		(0.7)		(3.2)		(0.8)		(3.2)	
CEO separation costs payment		10.2		—		5.3		—	
Partial lease termination payment		1.9				1.0			
Non-GAAP free cash flow margin		4.2 %		(1.2)%		2.0 %	_	(4.0)%	

#### Statement Regarding the Use of Non-GAAP Financial Measures

We disclose the following non-GAAP financial measures in this press release: non-GAAP income (loss) from operations, non-GAAP operating expenses (cost of revenue (exclusive of depreciation and amortization), sales and marketing, research and product development, general and administrative, and depreciation and amortization), non-GAAP net income (loss), non-GAAP net income (loss) per share, and free cash flow.

- Non-GAAP presentation of income (loss) from operations, operating expenses, net income (loss), and net income (loss) per share. These measures exclude certain non-cash or non-recurring items, including stock-based compensation expense, amortization of stock-based compensation capitalized in software development costs, amortization of purchased intangibles, impairment, CEO separation costs, net, gain on lease modification, and the related income tax effect of these adjustments, as applicable and described below.
- *Free cash flow*. Free cash flow is defined as net cash from operating activities, less purchases of property and equipment, capitalization of software development costs, payments for separation costs and lease termination payments. We use free cash flow to evaluate our generation of cash from operations that is available for purposes other than capital expenditures and capitalized software development costs. Additionally, we believe that information regarding free cash flow provides investors with a perspective on the cash available to fund ongoing operations, because we review cash flows generated from operations after taking into consideration capital expenditures and the capitalization of software development costs due to the fact that these expenditures are considered to be a necessary component of ongoing operations.

We use each of these non-GAAP financial measures internally to assess and compare operating results across reporting periods, for internal budgeting and forecasting purposes, and to evaluate our financial performance. We believe these adjustments also provide useful supplemental information to investors and facilitate the analysis of our operating results and comparison of operating results across reporting periods.

In particular, we believe these non-GAAP financial measures are useful to investors and others in assessing our operating performance due to the following factors:

- Stock-based compensation expense and amortization of stock-based compensation capitalized in software development costs. We utilize stockbased compensation to attract and retain employees. It is principally aimed at aligning their interests with those of our stockholders while ensuring long-term retention, rather than to address operational performance for any particular period. As a result, stock-based compensation expenses vary for reasons that are generally unrelated to financial and operational performance in any particular period.
- Amortization of purchased intangibles. We view amortization of purchased intangible assets as items arising from pre-acquisition activities determined at the time of an acquisition. While these intangible assets are evaluated for impairment regularly, amortization of the cost of purchased intangibles is an expense that is not typically affected by operations during any particular period.
- *Impairment.* We believe that impairment charges do not reflect future operating expenses, and are generally unrelated to financial and operational performance in any particular period.
- *CEO separation costs, net.* We incurred one-time, separation costs associated with our former Chief Executive Officer's Transition and Separation Agreement, dated March 1, 2023 ("Separation Agreement"). We have excluded these costs, as we do not consider such amounts to be part of the ongoing operation of our business.
- *Gain on lease modification.* In January 2023 and June 2023 we amended our San Diego lease. We have excluded any gain related to the remeasurement of the lease liability, as we do not consider such amounts to be part of the ongoing operation of our business.

• Income tax effects of adjustments. We utilize a fixed long-term projected tax rate in our computation of non-GAAP income tax effects to provide better consistency across interim reporting periods. In projecting this long-term non-GAAP tax rate, we utilize a financial projection that excludes the direct impact of other non-GAAP adjustments. The projected rate, which we have determined to be 25%, considers other factors such as our current operating structure, existing tax positions in various jurisdictions, and key legislation in major jurisdictions where we operate. We periodically re-evaluate this tax rate, as necessary, for significant events, based on relevant tax law changes, and material changes in the forecasted geographic earnings mix.

Our non-GAAP financial measures may not provide information that is directly comparable to that provided by other companies in our industry, as other companies may calculate non-GAAP financial results differently. In addition, there are limitations in using non-GAAP financial measures because non-GAAP financial measures are not prepared in accordance with GAAP and can exclude expenses that may have a material impact on our reported financial results. As such, non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP financial measures to their most directly comparable GAAP measures has been provided in the tables above. We encourage investors to review the reconciliation of these historical non-GAAP financial measures to their most directly comparable GAAP financial measures.

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