UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): May 9, 2022

AppFolio, Inc.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation)

001-37468

(Commission File Number)

26-0359894

(IRS Employer Identification Number)

50 Castilian Drive

Santa Barbara, CA 93117

(Address of principal executive offices)

Registrant's telephone number, including area code: (805) 364-6093

N/A

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

<u>Title of each class</u>	<u>Trading Symbol</u>	Name of each exchange on which registered
Class A Common Stock, \$0.0001 par value	APPF	NASDAQ Global Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02. Results of Operations and Financial Condition.

On May 9, 2022, AppFolio, Inc. (the "Company") issued a press release announcing its financial results for its first quarter ended March 31, 2022. A copy of the press release is attached hereto as Exhibit 99.1 and is incorporated herein by reference.

The information contained in this Item 2.02, including the press release attached as Exhibit 99.1 hereto, is being furnished and shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liability of that Section. Such information shall not be deemed to be incorporated by reference in any filing of the Company under the Securities Act of 1933, as amended, or the Exchange Act, whether made before or after the date hereof, regardless of any general incorporation language in such filing, except as otherwise expressly set forth by specific reference in such a filing.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits:

Exhibit Number	Description
99.1	Press release issued on May 9, 2022.
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: May 9, 2022

AppFolio, Inc.

By: /s/ Fay Sien Goon

Name: Fay Sien Goon Title: Chief Financial Officer

appfolio

AppFolio, Inc. Announces First Quarter Financial Results

Surpasses \$100 million in quarterly revenue

Key milestone reflects continued customer adoption of Appfolio products and services across a growing unit base

SANTA BARBARA, Calif., May 9, 2022 (GLOBE NEWSWIRE) -- AppFolio, Inc. (NASDAQ: APPF) ("AppFolio" or the "Company"), a leading provider of cloud business management solutions for the real estate industry, today announced its financial results for the first quarter ended March 31, 2022.

"This quarter's results, marked by AppFolio's first \$100 million quarter and an increase in our number of units served to 6.57 million, reflect the relevance of our strategy and the customer focused innovation of our team," said Jason Randall, President and CEO, AppFolio. "We will continue to execute our multi-year investment strategy to modernize the real estate industry by building powerful, easy-to-use solutions that grow our customer base and by expanding value-added services that increase revenue per unit served."

Financial Highlights

- Revenue: Total first quarter of 2022 revenue was \$105.3 million, a 33% increase from \$78.9 million in the first quarter of 2021.
- Units Served: Total units on the AppFolio Property Manager platform increased to 6.57 million in the first quarter of 2022 from 5.62 million at the end of the first quarter of 2021.
- Loss from Operations: GAAP loss from operations in the first quarter of 2022 was \$14.7 million, or 14% of revenue, compared to \$5.7 million, or 7% of revenue, in the same quarter of 2021. Non-GAAP loss from operations in the first quarter of 2022 was \$5.6 million, or 5% of revenue, compared to Non-GAAP loss from operations of \$1.3 million, or 2% of revenue, in the first quarter of 2021.
- Cash: Cash, cash equivalents and investment securities were \$173.8 million as of March 31, 2022. Free cash flow was \$(7.6) million, or (7)% of revenue, in the first quarter of 2022, compared to \$(4.8) million, or (6)% of revenue, in the same quarter of 2021.

Financial Outlook

Based on information available as of May 9, 2022, AppFolio's outlook for fiscal year 2022 follows:

- Full year revenue is expected to be in the range of \$452 million to \$460 million.
- Full year non-GAAP operating margin as a percentage of revenue is expected to be in-line with the first quarter of 2022.
- Weighted average shares outstanding are expected to be approximately 35 million for the full year.

Conference Call Information

As previously announced, the Company will host a conference call today, May 9, 2022, at 2 p.m. Pacific Time (PT), 5 p.m. Eastern Time (ET), to discuss the company's first quarter 2022 financial results. Participants who wish to dial into the conference call, please dial +1 844-200-6205 (in the U.S.) or +1 929-526-1599 (international) and use passcode 857371.

Following the conference call, a replay of the call will be available until Thursday, May 12, 2022 by dialing +1 866-813-9403 (in the U.S.) or +44 204 525 0658 (international) and using passcode 908074.

To access the webcast during the live call, participants may access https://events.q4inc.com/attendee/960055105. An archived webcast of this conference call will also be available on AppFolio's Investor Relations website at http://ir.appfolioinc.com.

About AppFolio, Inc.

AppFolio, Inc. (NASDAQ: APPF) is a leading provider of cloud business management solutions for the real estate industry. Our solutions enable our customers to digitally transform their businesses, address critical business operations and deliver a better customer experience. Today, our solutions are AppFolio Property Manager and AppFolio Investment Management, which are supplemented with Value Added Services that enhance, automate and streamline business-critical processes and workflows. For more information about AppFolio, visit www.appfolioinc.com.

Investor Relations Contact: Lori Barker ir@appfolio.com

Use of Non-GAAP Financial Measures

Reconciliations of non-GAAP financial measures to AppFolio's financial results as determined in accordance with GAAP are included at the end of this press release following the accompanying financial data. For a description of these non-GAAP financial measures, including the reasons management uses each measure, please see the section of the tables titled "Statement Regarding the Use of Non-GAAP Financial Measures."

Forward-Looking Statements

This press release contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, which statements are subject to considerable risks and uncertainties. Forward-looking statements include all statements that are not statements of historical fact contained in this press release, and can be identified by words such as "anticipates," "believes," "could," "estimates," "expects," "intends," "may," "plans," "potential," "predicts, "projects," "seeks," "should," "will," "would" or similar expressions and the negatives of those expressions. In particular, forward-looking statements contained in this press release relate to the Company's business opportunities, the impact of the Company's strategic actions and initiatives, and the timing of providing updated financial guidance.

Forward-looking statements represent AppFolio's current beliefs and assumptions based on information currently available. Forward-looking statements involve numerous known and unknown risks, uncertainties and other factors that may cause the Company's actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. Some of the risks and uncertainties that may cause the Company's actual results to materially differ from those expressed or implied by these forward-looking statements are described in the section entitled "Risk Factors" in AppFolio's Annual Report on Form 10-K for the year ended December 31, 2021, which was filed with the SEC on February 28, 2022, as well as in the Company's other filings with the SEC. You should read this press release with the understanding that the Company's actual future results may be materially different from the results expressed or implied by these forward looking statements.

Except as required by applicable law or the rules of the NASDAQ Global Market, AppFolio assumes no obligation to update any forward-looking statements publicly or to update the reasons actual results could differ materially from those anticipated in these forward-looking statements, even if new information becomes available in the future.

CONDENSED CONSOLIDATED BALANCE SHEETS

(UNAUDITED)

(in thousands, except par values)

Investment securities—current 78,389 64,4 Accounts receivable, net 16,154 12,2 Prepaid expenses and other current assets 25,495 23,3 Total current assets 169,574 158,5 Investment securities—noncurrent 45,851 66,1,1 Property and equipment, net 30,582 30,0 Operating lease right-of-use assets 40,570 41,1 Capitalized software development costs, net 39,277 41,1 Goodwill 56,147 56,6 Intangible assets, net 10,558 111, Other long-term assets 7,475 7,7 Total assets 8 400,034 \$ Current liabilities 30,024 \$ 408,0 Current liabilities 25,151 30,0 30,32 Accounts payable \$ 4,470 133,0 Accrued expenses—current 36,52 2,5,51 30,0 Accrued expenses—current 36,92 2,2,0 30,0 Accrued expenses 14,470 133,0		March 31, 2022		December 31, 2021	
Cash and cash equivalents \$ 49,536 \$ 57,4 Investment securities—current 78,389 64,4 Accounts receivable, net 16,154 12,2 Prepaid expenses and other current assets 25,495 23,4 Total current assets 169,574 158,8 Investment securities—noncurrent 45,851 61,4 Propety and equipment, net 30,582 30,0 Operating lease right-of-use assets 40,570 41,1 Capitalized software development costs, net 39,277 41,1 Goodwill 56,147 56,147 56,147 Intangible assets, net 10,558 11,0 Other long-term assets 7,475 7,4 Total assets 25,151 50,00 Current liabilities 25,151 30,00 Accrued exployee expenses—current 25,151 30,00 Accrued exployee expenses—current 3,692 22,20 Other liabilities 5,4980 5,517 Other current liabilities 5,4989 5,517	Assets				
Investment securities—current 78,389 64,4 Accounts receivable, net 16,154 12,2 Prepaid expenses and other current assets 25,495 23,3 Total current assets 160,574 158,5 Investment securities—noncurrent 45,851 66,1 Property and equipment, net 30,582 30,0 Operating lease right-of-use assets 40,570 41,1 Capitalized software development costs, net 30,582 30,0 Odot assets 51,47 56,6 Intangible assets, net 10,558 111, Other long-term assets 7,475 7,7 Total assets 5 400,034 \$ 408,0 Liabilities 30,00,034 \$ 408,0 \$ 1,1 Other long-term assets 7,475 7,1 \$ 408,0 Liabilities \$ 400,034 \$ 408,0 \$ 1,1 Accounts payable \$ 400,034 \$ 408,0 \$ 1,1 Account payable \$ 4,809 \$ 1,1 \$ 4,000 \$ 3,00 Accrued expenses—current	Current assets				
Accounts receivable, net 16,154 12, Prepaid expenses and other current assets 25,495 23, Total current assets 169,574 158, Investment securities—noncurrent 45,851 61, Property and equipment, net 30,582 30, Operating lease right-of-use assets 40,570 41, Capitalized software development costs, net 39,277 41, Godwill 56,147 56, Intangible assets, net 10,558 11, Other long-term assets 7,475 7, Total assets 7,475 7, Total assets \$ 400,034 \$ 408,0 Liabilities and Stockholders' Equity 5 400,034 Current liabilities \$ 4,470 13, Accourds payable \$ 4,809 \$ 1,470 Accured employee expenses—current 3,692 2,2, Other long-term liabilities 5,898 5,5,5 Total current liabilities 5,4985 55,5,5 Other current liabilities 54,985 55,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5	Cash and cash equivalents	\$ 49,536	\$	57,847	
Prepaid expenses and other current assets 25,495 23, Total current assets 169,574 158, Investment securities—noncurrent 45,851 66,1,4 Property and equipment, net 30,582 30,0 Operating lease right-of-use assets 40,570 41,1 Capitalized software development costs, net 39,277 41,1 Goodwill 56,147 56,6 Intangible assets, net 10,558 11,1 Other long-term assets 7,475 7,7 Total assets \$ 400,304 \$ 400,304 Liabilities and Stockholders' Equity \$ 400,304 \$ 400,40 Current liabilities \$ 4,809 \$ 1,7 Accrued employee expenses—current 3,692 2,2 Accrued expenses 14,470 13,3 Deferred revenue 3,692 2,2 Other current liabilities 5,808 5,5 Total current liabilities 54,905 55,5 Other current liabilities 54,905 55,5 Other current liabilities 54,905	Investment securities—current	78,389		64,600	
Total current assets 169,574 158, Investment securities—noncurrent 45,851 61, Property and equipment, net 30,582 30, Operating lease right-of-use assets 40,570 41, Capitalized software development costs, net 39,277 41, Goodwill 56,147 56, Intangible assets, net 10,558 111, Other long-term assets 7,475 7, Total assets 3400,034 \$ 400,034 Liabilities and Stockholders' Equity \$ 400,034 \$ 408,0 Current liabilities \$ 400,034 \$ 408,0 Accrued employee expenses—current 25,151 30,0 Accrued employee expenses—current 3,692 2,1 Accrued expenses 14,470 13,. Deferred revenue 3,692 2,2 Other current liabilities 5,498 5,1 Total current liabilities 5,498 5,1 Operating lease liabilities 5,4985 5,5 Other liabilities 2,286 2,5 <td>Accounts receivable, net</td> <td>16,154</td> <td></td> <td>12,595</td>	Accounts receivable, net	16,154		12,595	
Investment securities—noncurrent 45,851 61,4 Property and equipment, net 30,582 30,6 Operating lease right-of-use assets 40,570 41,1 Capitalized software development costs, net 39,277 41,1 Goodwill 56,147 56,147 Intangible assets, net 10,558 11,1 Other long-term assets 7,475 7,4 Total assets \$ 400,034 \$ 400,034 Liabilities and Stockholders' Equity \$ 400,034 \$ 400,034 Current liabilities \$ 400,034 \$ 400,034 Accounts payable \$ 4,809 \$ 1,1 Accound employee expenses—current 25,151 30,0 Accrued employee expenses—current 3,692 2,2 Other current liabilities 5,898 5,1,2 Total current liabilities 54,020 52,2 Operating lease liabilities 54,985 55,5 Other current liabilities 54,985 55,5 Other liabilities 54,985 55,5 Other liabilities 54,985	Prepaid expenses and other current assets	25,495		23,553	
Property and equipment, net 30,582 31,1 30,582 31,1 30,582 31,1 30,582 31,1 30,582 31,1 30,583 31,1 30,583 30,083 31,1 30,583 30,083 31,1 30,583 30,083 31,1 30,583 30,083 31,1 30,51 30,01 31,1 30,51 30,01 31,1 30,51 30,01 31,1 30,1 31,1 30,1 31,1 30,1 31,1 30,1 31,1 30,1 31,1 31,1 31,1 31,1 31,1 31,1	Total current assets	169,574		158,595	
Operating lease right-of-use assets 40,570 41, Capitalized software development costs, net 39,277 41, Goodwill 56,147 56, Intangible assets, net 10,558 11, Other long-term assets 7,475 7,475 Total assets 7,475 7,475 Total assets 7,475 7,408, Liabilities and Stockholders' Equity \$ 400,034 \$ Current liabilities 40,670 \$ 408,04 Accounts payable \$ 4,609 \$ 400,14 Accounts payable \$ 4,809 \$ 1,1 Accound employee expenses—current 25,151 30,0 30,0 3,692 2,2,1 Accured expenses 3,692 2,2,2 0,1,4,470 13,3 3,692 2,2,2 2,2,0 5,4,985 5,5,5 5,5,0 5,9,98 5,5,5 5,5,5 5,5,5 5,5,5 5,5,5 5,5,5 2,2,66 2,3,50 2,2,86 2,5,5 5,5,5 5,5,5 5,5	Investment securities—noncurrent	45,851		61,076	
Capitalized software development costs, net $39,277$ $41,4$ Goodwill $56,147$ $56,$ Intangible assets, net $10,558$ $11,$ Other long-term assets $7,475$ $7,475$ Total assets $7,475$ $7,475$ Itabilities and Stockholders' Equity $*$ $400,034$ $$$ Current liabilities $*$ $400,034$ $$$ $408,07$ Accounts payable $$$ $4,809$ $$$ $1,1,16,16,16,16,16,16,16,16,16,16,16,16,$	Property and equipment, net	30,582		30,479	
Godwill 56,147 57,1 57,1 57,1 57,1 57,1 50,00 400,034 \$ 4,030 \$ 4,14,04 \$ 13,24 \$ 4,047 \$ 13,24 \$ 5,153 \$ 5,153 \$ 5,153 \$ 5,153 \$ 5,153 \$	Operating lease right-of-use assets	40,570		41,710	
Intangible assets, net 10,558 11, Other long-term assets 7,475 7,4 Total assets \$ 400,034 \$ 408,0 Liabilities and Stockholders' Equity 2 Current liabilities	Capitalized software development costs, net	39,277		41,212	
Other long-term assets 7,475 7,475 <th 7,475<="" td=""><td>Goodwill</td><td>56,147</td><td></td><td>56,147</td></th>	<td>Goodwill</td> <td>56,147</td> <td></td> <td>56,147</td>	Goodwill	56,147		56,147
Total assets \$ 400,034 \$ 408,0 Liabilities and Stockholders' Equity 408,0 408,0 408,0 408,0 408,0 408,0 <td>Intangible assets, net</td> <td>10,558</td> <td></td> <td>11,711</td>	Intangible assets, net	10,558		11,711	
Liabilities and Stockholders' EquityCurrent liabilitiesAccounts payable\$ 4,809\$ 1,1Accrued employee expenses—current25,15130,0Accrued expenses14,47013,3Deferred revenue3,6922,3Other current liabilities5,8985,0Total current liabilities54,02052,4Operating lease liabilities54,98555,5Other liabilities2,2862,3Stockholders' equity288,743297,5	Other long-term assets	7,475		7,087	
Current liabilities Accounts payable \$ 4,809 \$ 1,7 Accounts payable 25,151 30,0 Accrued employee expenses—current 25,151 30,0 Accrued expenses 14,470 13,7 Deferred revenue 3,692 2,9 Other current liabilities 5,898 5,7 Total current liabilities 54,020 52,9 Operating lease liabilities 54,985 55,7 Other liabilities 2,286 2,7 Stockholders' equity 288,743 297,7	Total assets	\$ 400,034	\$	408,017	
Accounts payable \$ 4,809 \$ 1,7 Accrued employee expenses—current 25,151 30,0 Accrued expenses 14,470 13,7 Deferred revenue 3,692 2,9 Other current liabilities 5,898 5,0 Total current liabilities 54,020 52,20 Operating lease liabilities 54,985 55,50 Other liabilities 2,286 2,255 Other liabilities 2,286 2,255 Other liabilities 2,286 2,255	Liabilities and Stockholders' Equity				
Accrued employee expenses—current25,15130,0Accrued expenses14,47013,1Deferred revenue3,6922,1Other current liabilities5,8985,1Total current liabilities54,02052,2Operating lease liabilities54,98555,5Other liabilities2,2862,2Stockholders' equity288,743297,5	Current liabilities				
Accrued expenses 14,470 13,7 Deferred revenue 3,692 2,9 Other current liabilities 5,898 5,6 Total current liabilities 54,020 52,7 Operating lease liabilities 54,985 55,7 Other liabilities 2,286 2,7 Stockholders' equity 288,743 297,7	Accounts payable	\$ 4,809	\$	1,704	
Deferred revenue 3,692 2,1 Other current liabilities 5,898 5,1 Total current liabilities 54,020 52,2 Operating lease liabilities 54,985 55,5 Other liabilities 2,286 2,2 Stockholders' equity 288,743 297,5	Accrued employee expenses—current	25,151		30,065	
Other current liabilities5,8985,1Total current liabilities54,02052,2Operating lease liabilities54,98555,7Other liabilities2,2862,7Stockholders' equity288,743297,7	Accrued expenses	14,470		13,284	
Total current liabilities54,02052,Operating lease liabilities54,98555,Other liabilities2,2862,,Stockholders' equity288,743297,	Deferred revenue	3,692		2,512	
Operating lease liabilities54,98555,7Other liabilities2,2862,7Stockholders' equity288,743297,7	Other current liabilities	5,898		5,077	
Other liabilities 2,286 2,7 Stockholders' equity 288,743 297,7	Total current liabilities	54,020	_	52,642	
Stockholders' equity 288,743 297,5	Operating lease liabilities	54,985		55,733	
	Other liabilities	2,286		2,261	
	Stockholders' equity	288,743		297,381	
Iotal liabilities and stockholders' equity \$ 400,034 \$ 408,	Total liabilities and stockholders' equity	\$ 400,034	\$	408,017	

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(UNAUDITED)

(in thousands, except per share amounts)

	Three Month March	
	 2022	2021
Revenue	\$ 105,296	5 78,921
Costs and operating expenses:		
Cost of revenue (exclusive of depreciation and amortization) ⁽¹⁾	43,347	33,298
Sales and marketing ⁽¹⁾	24,919	16,179
Research and product development ⁽¹⁾	24,320	14,383
General and administrative ⁽¹⁾	18,964	13,361
Depreciation and amortization	8,415	7,369
Total costs and operating expenses	119,965	84,590
Loss from operations	 (14,669)	(5,669)
Other (loss) income, net	(10)	562
Interest income	107	53
Loss before benefit from income taxes	(14,572)	(5,054)
Benefit from income taxes	(285)	(5,533)
Net (loss) income	\$ (14,287)	5 479
Net (loss) income per common share:		
Basic	\$ (0.41)	6 0.01
Diluted	\$ (0.41) \$	
Weighted average common shares outstanding:		
Basic	34,836	34,409
Diluted	34,836	35,712

⁽¹⁾ Includes stock-based compensation expense as follows:

		Three Months Ended March 31,		
	2	022		2021
Costs and operating expenses:				
Cost of revenue (exclusive of depreciation and amortization)	\$	358	\$	471
Sales and marketing		1,460		402
Research and product development		2,806		857
General and administrative		2,794		1,046
Total stock-based compensation expense	\$	7,418	\$	2,776

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(UNAUDITED)

(in thousands)

Three Months Ended

		March 31,		
		2022		2021
Cash from operating activities				
Net (loss) income	\$	(14,287)	\$	479
Adjustments to reconcile net (loss) income to net cash used in operating activities:				
Depreciation and amortization		7,878		6,971
Amortization of operating lease right-of-use assets		887		662
Deferred income taxes		(342)		(5,723)
Stock-based compensation, including as amortized		7,955		3,174
Other		427		(157)
Changes in operating assets and liabilities:				
Accounts receivable		(3,431)		(1,896)
Prepaid expenses and other current assets		(1,942)		47
Other assets		(573)		(403)
Accounts payable		2,987		870
Accrued employee expenses—current		(5,016)		728
Accrued expenses		1,722		(3,804)
Deferred revenue		1,052		299
Operating lease liabilities		(631)		(672)
Other liabilities		1,070		(5,012)
Net cash used in operating activities		(2,244)		(4,437)
Cash from investing activities				
Purchases of available-for-sale investments		(23,309)		(99,011)
Proceeds from sales of available-for-sale investments				17,899
Proceeds from maturities of available-for-sale investments		23,343		1,000
Purchases of property, equipment and intangible assets		(1,830)		(938)
Capitalization of software development costs		(3,484)		(6,140)
Net cash used in investing activities		(5,280)		(87,190)
Cash from financing activities				
Proceeds from stock option exercises		100		100
Tax withholding for net share settlement		(1,073)		(3,992)
Net cash used in financing activities		(973)		(3,892)
Net decrease in cash and cash equivalents and restricted cash		(8,497)		(95,519)
Cash, cash equivalents and restricted cash				
Beginning of period		58,283		140,699
End of period	\$	49,786	\$	45,180
End of period)	.2,: 00	-	.2,200

RECONCILIATION FROM GAAP TO NON-GAAP RESULTS

(UNAUDITED)

(in thousands, except per share data)

	Three Months March 3				
		2022		2021	
Costs and operating expenses:					
GAAP cost of revenue (exclusive of depreciation and amortization)	\$	43,347	\$	33,298	
Less: Stock-based compensation expense		358		471	
Non-GAAP cost of revenue (exclusive of depreciation and amortization)	\$	42,989	\$	32,827	
GAAP cost of revenue (exclusive of depreciation and amortization) as a percentage of revenue		41 %		42 %	
Non-GAAP cost of revenue (exclusive of depreciation and amortization) as a percentage of revenue		41 %		42 %	
GAAP sales and marketing	\$	24,919	\$	16,179	
Less: Stock-based compensation expense		1,460		402	
Non-GAAP sales and marketing	\$	23,459	\$	15,777	
GAAP sales and marketing as a percentage of revenue		24 %		21 %	
Non-GAAP sales and marketing as a percentage of revenue		22 %		20 %	
GAAP research and product development	\$	24,320	\$	14,383	
Less: Stock-based compensation expense		2,806		857	
Non-GAAP research and product development	\$	21,514	\$	13,526	
GAAP research and product development as a percentage of revenue		23 %		18 %	
Non-GAAP research and product development as a percentage of revenue		20 %		17 %	
GAAP general and administrative	\$	18,964	\$	13,361	
Less: Stock-based compensation expense		2,794		1,046	
Non-GAAP general and administrative	\$	16,170	\$	12,315	
GAAP general and administrative as a percentage of revenue		18 %		17 %	
Non-GAAP general and administrative as a percentage of revenue		15 %		16 %	
GAAP depreciation and amortization	\$	8,415	\$	7,369	
Less: Amortization of stock-based compensation capitalized in software development costs		537		398	
Less: Amortization of purchased intangibles		1,153		1,187	
Non-GAAP depreciation and amortization	\$	6,725	\$	5,784	
GAAP depreciation and amortization as a percentage of revenue		8 %		9 %	
Non-GAAP depreciation and amortization as a percentage of revenue		6 %		7 %	

		Three Month March			
		2022		2021	
Loss from operations:					
GAAP loss from operations	\$	(14,669)	\$	(5,669)	
Less: Stock-based compensation expense		7,418		2,776	
Less: Amortization of stock-based compensation capitalized in software development costs		537		398	
Less: Amortization of purchased intangibles		1,153		1,187	
Non-GAAP loss from operations	\$	(5,561)	\$	(1,308)	
Operating margin:					
GAAP operating margin		(14)%		(7)	
Stock-based compensation expense as a percentage of revenue		7 %		4 9	
Amortization of stock-based compensation capitalized in software development costs as a percentage of revenue		1 %		1 9	
Amortization of purchased intangibles as a percentage of revenue		1 %		2 9	
Non-GAAP operating margin		(5)%		(2)	
Net (loss) income:					
GAAP net (loss) income	\$	(14,287)	\$	479	
Less: Stock-based compensation expense	Ŷ	7,418	Ŷ	2,776	
Less: Amortization of stock-based compensation capitalized in software development costs		537		398	
Less: Amortization of purchased intangibles		1,153		1,187	
Less: Income tax effect of adjustments		(1,105)		5,206	
Non-GAAP net loss	\$	(4,074)	\$	(366)	
Net (loss) income per share, basic:					
GAAP net (loss) income per share, basic		(0.41)		0.01	
Non-GAAP adjustments to net (loss) income		0.29		(0.02)	
Non-GAAP net loss per share, basic	\$	(0.12)	\$	(0.01)	
Net (loss) income per share, diluted:					
GAAP net (loss) income per share, diluted	\$	(0.41)	\$	0.01	
Non-GAAP adjustments to net (loss) income	Ŷ	0.29	Ŷ	(0.02)	
Non-GAAP net loss per share, diluted	\$	(0.12)	\$	(0.01)	
Weighted-average shares used in GAAP per share calculation		24.020		24,400	
Basic		34,836		34,409	
Diluted		34,836		35,712	
Weighted-average shares used in non-GAAP per share calculation					
Basic		34,836		34,409	
Diluted		34,836		34,409	

	Three Months Ended March 31,		
	 2022		2021
Free cash flow:			
GAAP net cash used in operating activities	\$ (2,244)	\$	(4,437)
Purchases of property and equipment	(1,830)		(938)
Capitalized software development costs	(3,484)		(6,140)
Non-recurring taxes paid related to MyCase divestiture			6,685
Non-GAAP free cash flow	\$ (7,558)	\$	(4,830)
Free cash flow margin:			
GAAP net cash used in operating activities as a percentage of revenue	(2)%		(6)%
Purchases of property and equipment as a percentage of revenue	(2)%		(1)%
Capitalized software development costs as a percentage of revenue	(3)%		(8)%
Non-recurring taxes paid related to MyCase divestiture as a percentage of revenue	 — %		8 %
Non-GAAP free cash flow margin	 (7)%		(6)%

Statement Regarding the Use of Non-GAAP Financial Measures

We disclose the following non-GAAP financial measures in this press release: non-GAAP loss from operations, non-GAAP operating expenses (cost of revenue (exclusive of depreciation and amortization), sales and marketing, research and product development, general and administrative, and depreciation and amortization), non-GAAP net loss, non-GAAP net loss per share, and free cash flow.

- Non-GAAP presentation of loss from operations, operating expenses, net loss, and net loss per share. These measures exclude certain non-cash or non-recurring items, including stock-based compensation expense, amortization of stock-based compensation capitalized in software development costs, amortization of purchased intangibles, and the related income tax effect of these adjustments, as applicable and described below.
- *Free cash flow*. Free cash flow is defined as net cash from operating activities, less purchases of property and equipment and less capitalization of software development costs, plus non-recurring income taxes paid related to the divestiture of MyCase. We use free cash flow to evaluate our generation of cash from operations that is available for purposes other than capital expenditures and capitalized software development costs. Additionally, we believe that information regarding free cash flow provides investors with a perspective on the cash available to fund ongoing operations, because we review cash flows generated from operations after taking into consideration capital expenditures and the capitalization of software development costs due to the fact that these expenditures are considered to be a necessary component of ongoing operations.

We use each of these non-GAAP financial measures internally to assess and compare operating results across reporting periods, for internal budgeting and forecasting purposes, and to evaluate our financial performance. We believe these adjustments also provide useful supplemental information to investors and facilitate the analysis of our operating results and comparison of operating results across reporting periods.

In particular, we believe these non-GAAP financial measures are useful to investors and others in assessing our operating performance due to the following factors:

- Stock-based compensation expense and amortization of stock-based compensation capitalized in software development costs. We utilize stockbased compensation to attract and retain employees. It is principally aimed at aligning their interests with those of our stockholders while ensuring long-term retention, rather than to address operational performance for any particular period. As a result, stock-based compensation expenses vary for reasons that are generally unrelated to financial and operational performance in any particular period.
- *Amortization of purchased intangibles.* We view amortization of purchased intangible assets as items arising from pre-acquisition activities determined at the time of an acquisition. While these intangible assets are evaluated for impairment regularly, amortization of the cost of purchased intangibles is an expense that is not typically affected by operations during any particular period.
- *Income tax effects of adjustments.* We utilize a fixed long-term projected tax rate in our computation of non-GAAP income tax effects to provide better consistency across interim reporting periods. In projecting this long-term non-GAAP tax rate, we utilize a financial projection that excludes the direct impact of other non-GAAP adjustments. The projected rate considers other factors such as our current operating structure, existing tax positions in various jurisdictions, and key legislation in major jurisdictions where we operate. For the quarter ended March 31, 2022, we have determined the projected non-GAAP tax rate to be 25%. We periodically re-evaluate this tax rate, as necessary, for significant events, based on relevant tax law changes, and material changes in the forecasted geographic earnings mix.

Our non-GAAP financial measures may not provide information that is directly comparable to that provided by other companies in our industry, as other companies may calculate non-GAAP financial results differently. In addition, there are limitations in using non-GAAP financial measures because non-GAAP financial measures are not prepared in accordance with GAAP and can exclude expenses that may have a material impact on our reported financial results. As such, non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP financial measures to their most directly comparable GAAP measures has been provided in the tables above. We encourage investors to review the reconciliation of these historical non-GAAP financial measures to their most directly comparable GAAP financial measures.